

The Rolf Janssen Guidelines on Quality, Environmental, Health Management and Duty of Care

Self-declaration of the company management and guideline for all employees

Guideline on working conditions and human rights

[Commitment to Action \(2030 Agenda\)](#)

Customer satisfaction is the cornerstone for successful work in a constantly changing market. Only satisfied customers and other interested parties are a recommendation for Rolf Janssen GmbH and its employees. The constant effort to satisfy the customers and to continue a sustainable development secures the continuity of the company and thus the jobs.

[Obligation to comply with legal regulations \(legal compliance\)](#)

Regularly identifying and monitoring relevant legislation and other requirements that affect us ensures that the products and services we offer meet legal and regulatory requirements.

[Quality Policy ISO 9001:2015](#)

The aim our quality policy is to provide our customers with products of the highest technical standard. Continuous improvement of our production facilities and continuous further development of our control and testing methods tailored to our products are intended to offer our customers the highest technically possible quality standard. All employees in the company are committed to this, as is the company management.

[Environmental Policy ISO 14001:2015](#)

The goal of the environmental management system is the continuous improvement of operational environmental protection and environmental performance. This includes the annual improvement of measurable results such as energy consumption, waste generation and emissions. The health and safety of our employees and social responsibility for the public are part of our corporate goals and are the responsibility of the company management.

[Health management ISO 45001:2018](#)

The responsibility to protect workers against physical injury and to safeguard their health is an integral part of our corporate policy. All corporate measures are coordinated in such a way that, taken as a whole, they result in a consistent, economical quality and safety management system that is geared towards continuous improvement. This ensures the early detection/recognition of all kinds of defects and the timely implementation of effective corrective measures.

Guidance on social responsibility ISO 26000:2021

Human rights are an integral part of our core values and business processes. They are always taken into account in setting our corporate policy and are considered in our daily business, depending on our commitment, the nature and context of our business. Harassment, intimidation or bullying is any form of unwanted physical, verbal or other conduct that offends dignity or creates an intimidating, hostile, degrading, humiliating or offensive work environment will not be tolerated. We do not engage directly or indirectly in child labour and adhere to the legal minimum age requirements.

Code of Conduct (CoC)

These guidelines are binding for the management and all its employees. In the event of proven serious misconduct, management will take immediate and appropriate action.

Reflection to the client

As the corporate principles should also be recognisable to the customer, they are published on the Rolf Janssen homepage: <http://www.rolf-janssen.de/das-unternehmen.html>

applicable documents

ZVEI Code of Conduct on Social Responsibility Status: 01/2022

Sustainability at Rolf Janssen in accordance with UN Resolution Agenda 2030

Aurich, February 2022